

The CPCU Society is a community of insurance professionals who promote excellence through ethical behavior and continuing education.

Get Involved!

- The Dallas Chapter is looking for volunteers.
- Whether you want to network with others or further develop your leadership skills, we'd love to hear from you.
- Email us or reach out at the next luncheon meeting to see how you can get involved!

dallascpcusociety@gmail.com

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Visit us online:

<http://dallas.cpcusociety.org>

dallascpcusociety@gmail.com

President's Note

As 2015 draws to a close, I'm thankful for the hard work and support of our leadership team, industry partners and members.

2015 has been a productive and successful year for the Dallas Chapter. I'm especially proud of the fact that our chapter contributed \$4,000 to support Risk Management and Insurance students in 2015. You will find an outline of our support on the next page.

A special thanks goes to the Dallas CPCU leadership team who have demonstrated their devotion to the Dallas Chapter and their profession by their hard work this year.

I'm very pleased to welcome Theresa Fabela as our Vice President and Dan Thomas as our Secretary/Treasurer to the team in 2016.

Personally, I'm very excited to continue to serve as President of the Dallas Chapter in 2016 and look forward to the challenge of continuing to serve the needs of our members.

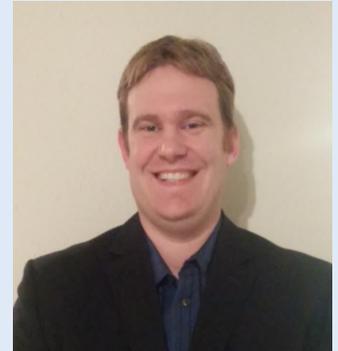
Our first event of 2016 will be our annual Past President's Luncheon on February 16th. We will be sending out additional information regarding this event shortly. Also, please mark your calendars with our 2016 events. A full list of our 2016 events is listed on the next page.

We hope everyone had an enjoyable and relaxing Christmas and New Year's holiday and we look forward to seeing everyone in 2016!

Best Regards,

Jeff Ambrose, CPCU jambrose@kemper.com

Dallas Chapter President



Jeff Ambrose
Chapter President

2015 Support for Risk Management Students

- \$2500 Contribution to support the Maureen C. McLendon, CPCU, Memorial Scholarship fund through the Texas Risk and Insurance Professionals Society (TRIPS)
- This contribution provides 10-\$250 scholarships to UNT's Risk Management and Insurance Program
- \$1000: Matching contribution to support local RMI student to attend National CPCU Conference in Indianapolis
- \$500: Contribution to CPCU Loman Foundation to provide financial support to students working internships in the Risk Management and Insurance Industry

2016 Event Schedule

Below is a list of our events in 2016. Be sure to [save the dates](#).

January: no meeting

February 16: Past President's Luncheon Meeting, 11:30am to 1:00pm

March 15: Ethics Breakfast Meeting, 8:00am - 10am

April: no meeting

May 17: Joint Luncheon Meeting with RIMS, 11:30am to 1:00pm

June 21: Luncheon Meeting, 11:30am - 1:00pm

July/August: no meeting

September: CPCU Social Event, Date TBD

October: CPCU Educational Symposium, Date TBD

November 15: Luncheon Meeting, 11:30am - 1:00pm

December 13: Luncheon Meeting, 11:30am - 1:00pm

Location: Prestonwood Country Club, 15909 Preston Rd, Dallas, TX

Registration: Begins 15 minutes prior to the start time.

February Luncheon Meeting Preview

We are in the process of planning our February 16 Luncheon meeting. It will be the annual Past President's Luncheon and held at the Prestonwood Country Club. Registration information will be available on the chapter website and sent to members via email by the middle of January.

Continuing Professional Development (CPD) Program

CPD recognizes professionals who keep their knowledge current and their skills sharp through career-enhancing activities. By participating in this advanced program, you will set yourself apart as a progressive CPCU® who is committed to lifelong learning.

Visit for more info: <http://www.cpcusociety.org/education-events/continuing-professional-development-cpd>

Renew your Membership by January 31, 2016

As a member of the CPCU Society, the risk management and property-casualty insurance industry's premier professional association, you gain countless opportunities to advance your career through networking and leadership experience, and you gain access to technical educational opportunities.

There are free webinars available throughout the year featuring emerging trends and issues. You can also get involved with one of the interest groups or take an online class for continuing education (CE) credit.

Your membership dues help support these initiatives and help your local chapter.

Visit the CPCU Society website to renew or update your profile: <http://cpcusociety.org>

2016 Membership Dues and Luncheon Changes

After reviewing our financial position, the board of Directors of the Dallas chapter has decided to change chapter dues from \$50 to \$60 starting with 2016. Membership dues for Candidates and regular retired members will continue to be ½ of member dues.

These changes will allow the chapter additional funds to support our operational expenses and scholarships for RMI students. In conjunction with the dues change, the Dallas chapter has decided to reduce the cost of our monthly luncheons from \$35 to \$30 for members and from \$15 to \$10 for students.

2016 Chapter Officers

President:

Jeff Ambrose, Kemper – jambrose@kemper.com

President-Elect:

Kristen Schmiedel, Liberty Mutual Insurance – Kristen.Schmiedel@libertymutual.com

Vice President:

Theresa Fabela, EWI Re, Inc. - tfabela@ewiretx.com

Secretary/Treasurer:

Dan Thomas, Patterson & Associates - dan.thomas@piainsure.com

Board Members:

Stephanie Doss, State Farm
Jane Damon, Willis of Texas
Wallace Eason, State Farm
Joyce Woodward, State Farm
Shellie Filkins, Fireman's Fund
Anita Meurer, HUB International

UT Dallas News Release

Risk Management and Insurance - Critical Unknown

Risk management and insurance, a business focused on uncertainty, is facing its own critical unknown these days. Who is going to fill [400,000 job openings](#), estimated by industry news resource [PropertyCasualty360.com](#) to be needed in the profession by 2020? UT Dallas Finance Senior Lecturer [Debra Richardson](#) has one answer: Her students now training in the [Naveen Jindal School of Management's](#) new Risk Management and Insurance program will be equipped to fill some of those jobs.

And to ensure that the RMI curriculum, which Richardson launched this fall as part of the Jindal School's [BS in Finance](#) program, remains industry relevant, she has enlisted the aid of 14 local top talents to serve as advisers.

Chris Uselton, senior vice president at Zenith Insurance Company in Austin, traveled the farthest to make the advisory group's Oct. 14 inaugural meeting. Noting that in his youth, he was a rarity, someone who majored in insurance in college, he reiterated the urgent need to address looming shortages in the profession.

Top hiring challenges include unqualified applicants, finding technology talent, and retirement, according to results of a telephone survey that [GreatInsuranceJobs.com](#), an online employment website for the industry, conducted early this year.

Although a [survey analysis](#) showed that "2014 was a banner year for hiring in the insurance industry," with total U.S. employment reaching 2.5 million for the first time, the average age in the industry is 54, and "the scary part is that more than one million employees in the insurance industry are ready to retire in the next 10 years," the analysis said. In Uselton's words, RMI "is in dire straits right now; so thanks Debra for putting this together." Before gathering the group, Richardson enrolled 60 students in the program's inaugural courses, Principles of Risk Management and Insurance and Business Liability RMI. By spring of 2016, she expects to grow enrollment by more than 20 percent and will introduce a new course – Commercial Property RMI. Next fall she plans to introduce more classes, including Insurance Contracts and Law, Life & Health Insurance and Enterprise Risk Management. Dr. Greg Durham, director of the BS in Finance program, came to the advisory group meeting to support her efforts. Noting that he, having joined JSOM at the beginning the last academic year, was also a relative newcomer, Durham said, "I've been astonished by the caliber of students who are at UTD....I hope you all will experience that same wonderful surprise." [Dr. Hasan Pirkul](#), Jindal School dean, stopped in to say thanks for the group's service. RMI, he told them, is a "critical discipline," a subject we encounter in our daily lives as well as in our businesses.

Richardson began the group's roundtable discussion by asking for everyone's wish list of top three skills that each looks for in an intern and in a full-time hire. "What are some of your impressions, things you want to note as far as whether you hire them or not?" she asked. The conversation next turned to the role the group could play in helping to ensure applicants met employers' expectations. The advisers suggested daytrips to their companies, bringing young RMI professionals to campus, mentoring, introducing RMI students to different industry roles through research projects and case study competitions, and more as ways they could proactively help students better understand the inner workings of the profession. "I need more interaction if you are all willing." Richardson said, seconding all their suggestions. "That's what I'd like as a follow-up, [to know] what commitment you are willing to make."

Members of the new *Risk Management & Insurance Advisory Council* are:

Jill Brooks, senior vice president of risk management, Behringer Investments
Camille Garcia, public affairs senior manager, State Farm Mutual
Tony Gonzalez, sales director, Texas, UPC Insurance
Dorina Hertner, director of corporate insurance and risk management, 7-11 Corporation
Debbie Hubbell, partner, QuestProConsultants and Q Temps Insurance Temporary Staffing
Jerry Kielmen, vice president and managing director, AIG Dallas
David Lavergne, regional president, Travelers Insurance
Gary Lindsey, sales manager, Hotchkiss Insurance Agency
Scott Miles, chief operating officer, TexasCap Concord Insurance Agency
Tami Rodgers, managing director, Higginotham & Associations
John Schramm Jr., vice president, C N A Insurance
Chris Uselton, senior vice president, Zenith Insurance Company
Daryl Wigington, vice president of risk management, Ben E. Keith Company

Pictures from October Luncheon Meeting



Fred Marsh, keynote speaker



Attendees enjoy lunch prior to the meeting

Pictures from November Luncheon Meeting



Keynote speaker **Glenn Peterson**



Raffle winners